



2024 Sobering Up Centre Review

Frequently asked questions

Who will be conducting the SUC Review?

The Commission has engaged an experienced, independent First Nations consultant – *Yamagigu Consulting Pty Ltd* (Yamagigu) to conduct the 2024 Review in consultation with service providers, stakeholders, Aboriginal Elders, members of the public and local communities.

What is the purpose of the SUC Review?

The purpose of the 2024 Review is to identify any barriers and/or challenges to accessing the SUCs, gaps in service provision and recommendations to improve the service user journey.

The findings will inform future SUC service requirements as part of the PSP procurement process which will be undertaken in 2025/26 (with new service agreements awarded by 1 July 2026).

Additionally, the 2024 Review will involve specific consultation regarding the proposed location and service model of the new purpose-built facility for the Broome SUC.

How does the 2024 SUC Review differ to the one conducted in 2019?

Information gathered from the 2024 Review intends to build (rather than substitute) the valuable insights obtained from the [2019 Review](#).

The 2019 Review focused on high-level recommendations on the service model based on information gathered across the nine communities where a SUC operates.

The 2024 Review will provide specific recommendations to enhance the service model for each individual SUC. These recommendations will be central to the SUC PSP process particularly when it comes to drafting and negotiating new service requirements for each of the seven services involved in the PSP process.

Given the various nuances that are characteristic of each SUC, consideration of the specific recommendations at a localised level will ensure the SUC service model is place-based, culturally appropriate and meeting the needs of the local community.

Importantly, the 2024 Review will be Aboriginal led and engage a broader audience. It will involve not only service providers, Elders, Community Leaders and key stakeholders but also members of the general public to identify SUC service needs and their role in each community.

When will the Review be conducted?

Consultations will commence in Broome in October and conclude at the end of November. All remaining SUC locations will commence consultations in November and will conclude in December.

Which services are included in the SUC Review?

The 2024 Review will focus on the SUCs in Broome, Kununurra, Derby, Wyndham, Port Hedland, Carnarvon and Kalgoorlie.

The Roebourne and Perth SUC are not in scope for the 2024 Review (or the SUC PSP process) as they are co-located with AOD Treatment Services.

What opportunities will be available to participate in the 2024 SUC Review?

A mixed-methods approach will be used within the SUC local communities. This will ensure flexibility for service providers, stakeholders and the public/local community to participate in the Review in a way that suits them.

Methods for engagement will include face-to-face and/or teleconference interviews, yarning circles, community online surveys and informal vox pop ('voice of the people') public community sessions.

How can I participate in the 2024 SUC Review?

If you would like to participate or provide feedback into the 2024 SUC Review please contact Simone Ismail, Manager, Community Support Services on email: simone.ismail@mhc.wa.gov.au or phone: **6553 0655**.